# Beyond 5 the Basics

## Part IV: Plan Design

September 22, 2022

# Webinar Logistics

- All attendees are muted and in listen-only mode
- To ask a question:
  - Click on the Q&A icon in the control panel at the bottom of your webinar screen
  - Type your question into the box
- We will monitor questions and pause to answer a few during the presentation and once more at the end
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#### Agenda

- Elements of qualified health plans
- Different plan types
- How cost-sharing charges work
- Meaning of metal levels and actuarial value
- Cost-sharing reductions

Part V: Plan Selection Strategies Thursday September 29, 2022 | 2 pm ET (11 am PT)

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# Elements of Qualified Health Plans (QHPs)

# What Is a Qualified Health Plan?

- Qualified Health Plans (QHPs) are insurance plans that must meet standards and include the consumer protections outlined in the Affordable Care Act
- QHPs must be certified by the federal Health Insurance Marketplace or a state-based marketplace
- QHPs must include:
  - Coverage for pre-existing conditions
  - Coverage of 10 Essential Health Benefits (EHBs)
  - Cost-sharing limits that follow federal regulations
  - No annual or lifetime benefit limits





#### Basic Elements of QHPs: 10 EHBs



Preventive & wellness services & chronic disease management



**Emergency services** 



Ambulatory services (outpatient medical care)



Maternity & newborn care



Hospitalization



Mental health & substance use disorder services, including behavioral health treatment



Laboratory services



Rehabilitative & habilitative services & devices



Prescription drugs



Pediatric services



#### Basic Elements of QHPs: Plan Networks

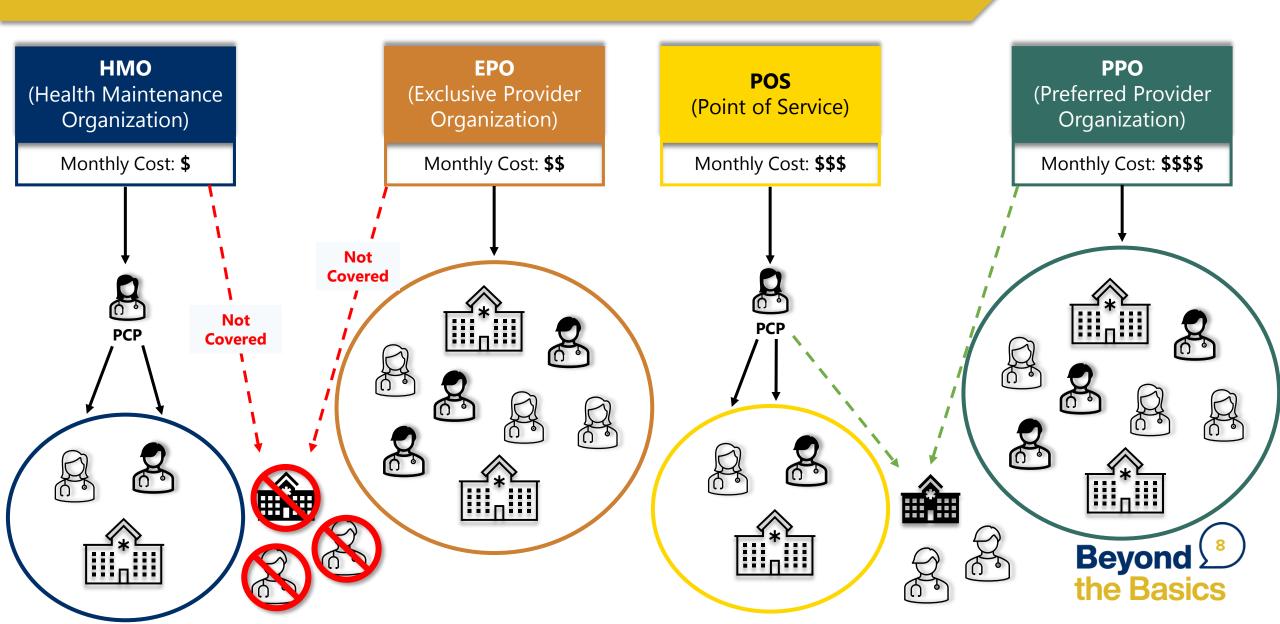
- Insurance companies contract with physicians, hospitals, and pharmacies to provide services to plan enrollees
  - These contracted providers are the plan's **network**
- Providers the insurance company doesn't contract with are considered "out-of-network"
  - Some plans will cover services the plan enrollee receives from an out-of-network provider, but the enrollee will usually have to pay more out-of-pocket than if they went to an in-network provider
  - Some plans won't cover any services received from an out-of-network provider, except in cases of a medical emergency



Each plan has its own network, even among plans offered by the same insurance company. Which is why it's important to check each plan's network when comparing options.

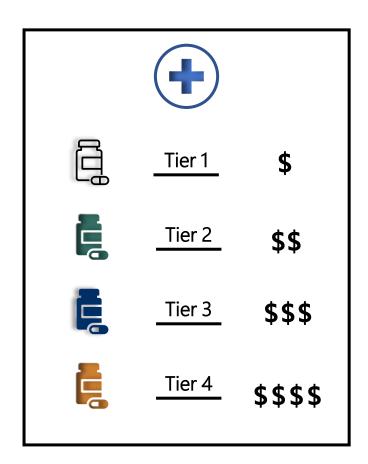


#### Types of Plan Networks



#### Basic Elements of QHPs: Formularies

- A formulary is a list of medications an insurance plan will pay for
- The formulary splits up covered medications into categories or tiers to indicate the level of coverage the plan provides and the portion of the cost the enrollee will have to pay for various medications
- The higher the tier of the medication, the more the enrollee will likely have to pay
- Generic medications are usually the lowest tier, which means the enrollee will pay the least for these medications
- Medications not listed in the formulary are generally not covered by the plan, though exceptions apply





# \_\_\_\_\_

#### **Premiums**

VS

- The monthly cost a person pays for their health insurance plan
- Premiums must be paid every month or the person's plan may be terminated



#### **Cost-Sharing Charges**

 The costs a person pays as they use health care services covered by their insurance plan





## Overview of Cost-Sharing Charges

#### Types of Cost-Sharing Charges

#### Deductible

- The amount an enrollee must pay out-of-pocket for health care services before their insurance plan starts paying
- Resets every year

#### Copayments

 Enrollee pays a set dollar amount for health care services and prescriptions

#### Coinsurance

Enrollee pays a
 percentage of the
 total cost for health
 care services and
 prescriptions



#### More to Know About Cost-Sharing Charges

- Certain services may be covered before the deductible is met in some plans
  - This is sometimes referred to as "first dollar coverage"
    - Look for terms like "deductible does not apply" or "not subject to deductible" in the Summary of Benefits
- Some plans may have a separate deductible for prescription drugs
- Preventive care services are required to be provided without any cost-sharing (no deductible, copayments, or coinsurance)
  - This includes:
    - Well-woman visits
    - Screenings for cancer, diabetes, hypertension, etc.
    - Immunizations
    - FDA-approved contraceptives





#### Maximum Out-of-Pocket Limit (OOP)

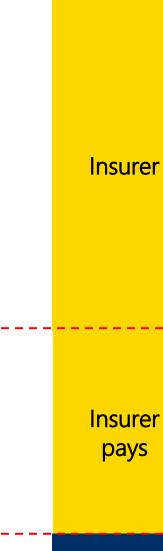
- Puts a cap on the amount an enrollee can pay in cost-sharing charges in a year, protecting people from very high out-of-pocket costs
  - Set on a yearly basis
  - Applies to in-network services, generally not for out-of-network care
- OOP limit is <u>not</u> the amount that an enrollee <u>must</u> spend each year, it's the maximum an enrollee <u>could</u> spend in a year
- Copays, coinsurance, and the amount an enrollee pays towards their deductible are all counted
  - Premium payments are not counted
- After an enrollee reaches the OOP limit, the insurance plan pays for 100% of in-network health care costs, with no copays or coinsurance
- Some plans will have the maximum OOP limits allowed, while other plans will have lower OOP limits

| Maximum OOP Limit for 2023 Coverage  | e        |
|--|----------|
| Individual OOP Limit (NOTE: applies to each individual in a family plan as well) | \$9,100  |
| Family OOP Limit   | \$18,200 |



#### Example: **How Cost-**Sharing Works





In 2022, Carl has \$40,000 in medical expenses

**Insurer pays** 

Carl doesn't pay anything  $\longrightarrow$  \$0 Insurer pays full amount → \$23,700

**Annual Out-of-Pocket Limit: \$7,000** 

Carl Pays

Carl pays copayments/coinsurance → \$4,000 Insurer pays the rest of the cost for services  $\longrightarrow$  \$9,300

**Annual Deductible: \$3,000** 

Carl pays full amount (hospital stay) Insurer doesn't pay anything  $\longrightarrow$  \$0

Carl pays

#### **Example: Plan Cost-Sharing**

Source: Healthcare.gov 2022 plan, Miami-Dade County, FL 33101

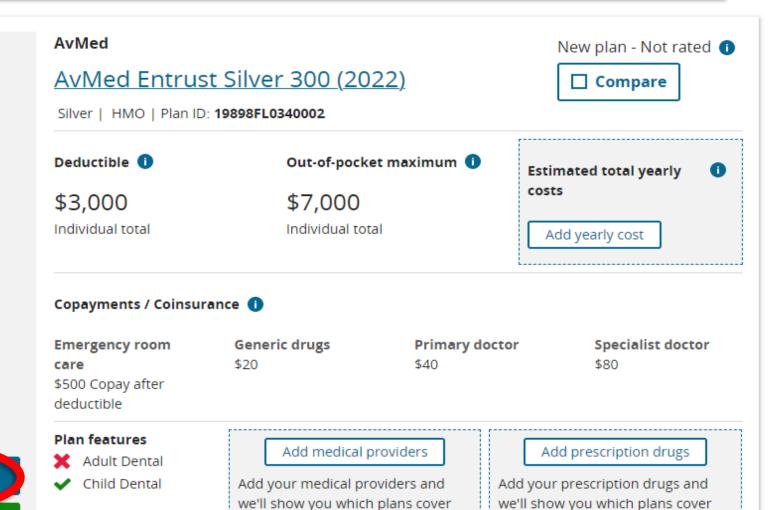
Estimated monthly premium

\$272.40

Including a \$573 tax credit Was \$845.40

**Plan Details** 

Like This Plan



them.

them



#### **Example: How Cost-Sharing Works**

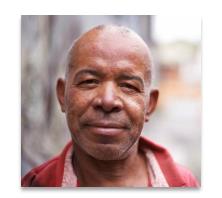
In 2022, Carl has \$34,000 in total medical expenses

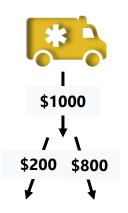
**Hospital** \$900/day after deductible

**Ambulance** \$200 copay

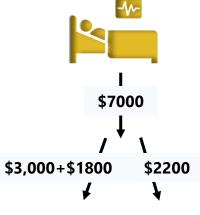
**Imaging** 50% after deductible

**Drugs** \$20 generics









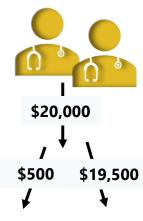






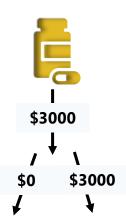
















**Annual Deductible: \$3,000** 

**Annual OOP Limit: \$7,000** 

Carl pays

Insurer pays

Insurer pays



#### Family Cost-Sharing Charges

- The deductible and maximum out-of-pocket limit for a family of two or more people are generally double what the amount is for an individual
- Family deductibles come in two forms: embedded and aggregate
- A plan with an <u>aggregate deductible</u> (or **family deductible**) will require the family to meet their entire family deductible before their plan begins to pay the health care costs for any family member
- A plan with an <u>embedded deductible</u> (or **individual + family deductible**) will require each family member to meet a smaller deductible, which is counted towards the larger family deductible
  - Once a family member meets their individual deductible, the plan will begin to pay for that family member's health care costs, but the plan will not pay for the health care costs of any other family member until they reach their own individual deductible, or the family reaches their family deductible



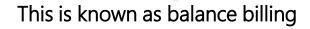
Each family member is protected by the individual maximum OOP limit of \$9,100 in 2023, which means that, even though the family OOP limit may be much higher than \$9,100, no individual family member could pay more than \$9,100 in out-of-pocket costs in 2023

# Example: In-Network vs. Out-ofNetwork CostSharing

| Plan A Carrier A Silver | Annual Deductible | Annual<br>OOP Limit | Primary Care Visit                     |  |  |
|-------------------------|-------------------|---------------------|--|--|--|
| In-Network              | \$5,000           | \$9,100             | \$25                                   |  |  |
| Out-of-Network          | \$10,000          | None                | 50% coinsurance (of allowable charges) |  |  |

|   | Network Physician |                |                     |  |  |  |  |  |
|---|-------------------|----------------|---------------------|--|--|--|--|--|
| · | Docto             | r's bill:      | \$200               |  |  |  |  |  |
|   | Plan a            | llowed amount: | \$100               |  |  |  |  |  |
|   |                   | Plan pays:     | \$75                |  |  |  |  |  |
| • |                   | Patient pays:  | \$25 <i>(copay)</i> |  |  |  |  |  |
|   | 1                 | Counts         | towards OOP limit   |  |  |  |  |  |

| C         | Out-of-Network Pl | hysician                        |
|-----------|-------------------|---------------------------------|
| Doctor's  | \$200             |                                 |
| Plan allo | \$100             |                                 |
|           | Plan pays:        | \$50                            |
|           | Patient pays:     | \$150<br>(50% + \$100) <b>•</b> |
|           | Does not cod      | unt towards OOP<br>limit        |





#### **Actuarial Value**

#### What Is Actuarial Value?

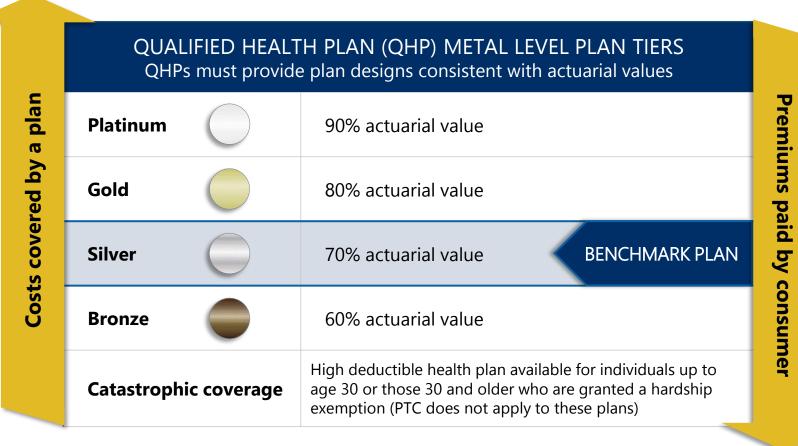
- Actuarial value (AV) is a way to compare the overall generosity of plans
  - Marketplace plans are organized into 4 metal levels: Bronze, Silver, Gold, Platinum
  - Each metal level is associated with different AVs
- The higher the AV, the less cost-sharing the enrollee must pay
- AV does not represent what the plan would pay for a particular individual enrolled in the plan
  - An enrollee's actual out-of-pocket costs depend on the medical services they use
- AV shouldn't be confused with coinsurance, meaning that if a plan has 70% AV, that doesn't mean that the enrollee will have to pay a 30% coinsurance charge for services



Actuarial value is **not** meant to represent the quality of the plan, the quality of the care provided under the plan, or the size of the plan's network



- Enrollees pay less out-of-pocket with higher AV plans
- Premiums are generally higher for high AV plans

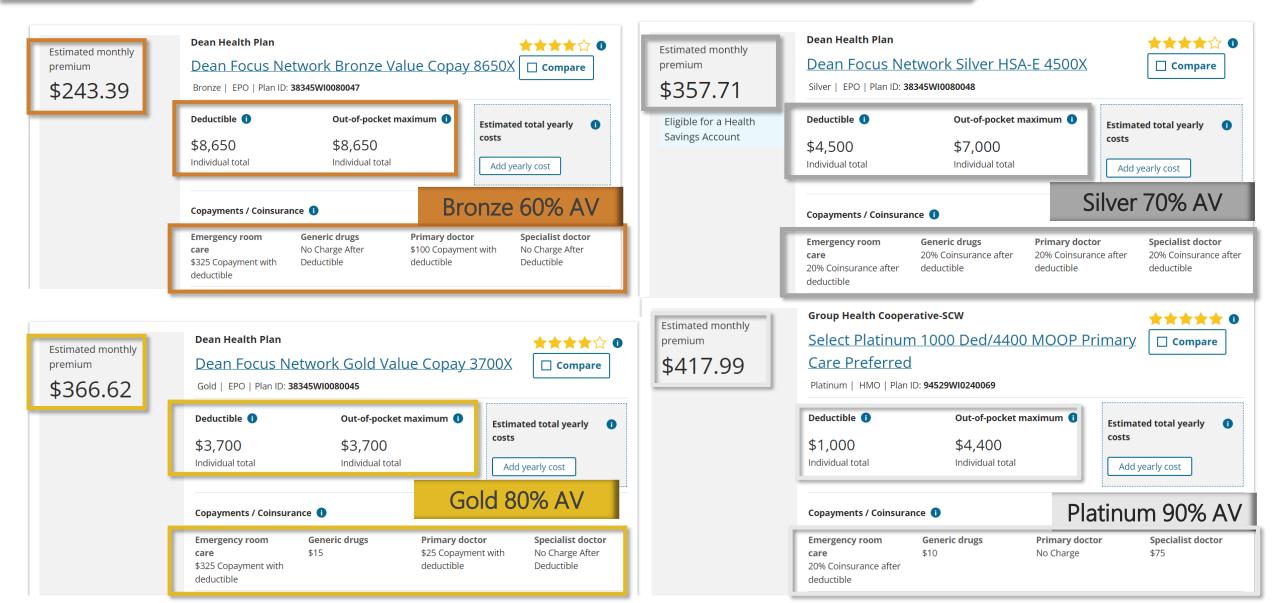






#### Example: AV Guides Cost-Sharing Charges

Source: Healthcare.gov 2022 plans, Dane County, WI 53558



## Cost-Sharing Reductions

#### What Are Cost-Sharing Reductions (CSRs)?

- A Marketplace subsidy that reduces the out-of-pocket costs an enrollee has to pay for medical care
- People with income up to 250% FPL are eligible
- Must enroll in a silver-level plan through the Marketplace

| 3 Levels of Cost-Sharing Reduction Plans Based on Income: |                           |                      |  |                |  |  |
|---|---------------------------|----------------------|--|----------------|--|--|
|   | Standard Silver<br>No CSR | er CSR Plan CSR Plan |  | CSR Plan       |  |  |
| FPL Range   | Above 250% FPL            | 200–250% FPL         | 150-200% FPL                           | Up to 150% FPL |  |  |
| Income Range<br>(HH of 1)                                 | > \$33,975                | \$27,180 - \$33,975  | - \$33,975 \$20,835 - \$27,180 < \$20, |                |  |  |
| Actuarial Value   | 70% AV                    | 73% AV               | 87% AV                                 | 94% AV         |  |  |
| Max OOP Limit<br>Individual in 2023                       | \$9,100                   | \$7,250              | \$3,000                                | \$3,000        |  |  |
| Max OOP Limit<br>Family in 2023                           | \$18,200                  | \$14,500             | \$6,000                                | \$6,000        |  |  |



#### Example Plan: Cost-Sharing Reductions

10% Coinsurance after

deductible

deductible

deductible

Source: Healthcare.gov 2022 silver plan variations, Cook County, IL 60608

73% AV

Estimated total yearly

Add yearly cost

Specialist doctor

deductible

<150% FPL

94% AV

Estimated total yearly

Add yearly cost

costs

10% Coinsurance after

Ambetter of Illinois **Ambetter of Illinois** 200% - 250% FPL **No CSR** Estimated monthly Estimated monthly **Ambetter Balanced Care 31 Ambetter Balanced Care 31** premium premium 70% AV \$296.80 Silver | HMO | Plan ID: 27833IL0140062 \$82.67 Silver | HMO | Plan ID: 27833IL0140062 Including a \$193 tax credit Deductible 1 Out-of-pocket maximum ① Deductible 1 Out-of-pocket maximum 1 Estimated total yearly Was \$275.67 \$5,450 \$6,450 \$3,600 \$4,575 Extra Savings Individual total Individual total Individual total Individual total Add yearly cost Copayments / Coinsurance 1 Copayments / Coinsurance 1 **Emergency room** Generic drugs **Primary doctor** Specialist doctor **Primary doctor** Generic drugs **Emergency room** 10% Coinsurance after deductible deductible deductible 10% Coinsurance after deductible deductible deductible deductible Ambetter of Illinois Ambetter of Illinois Estimated monthly 150% - 200% FPL Estimated monthly Ambetter Balanced Care 31 premium Ambetter Balanced Care 31 premium 87% AV \$1.00 Silver | HMO | Plan ID: 27833IL0140062 \$28.67 Silver | HMO | Plan ID: 27833IL0140062 Including a \$276 tax credit Deductible 1 Out-of-pocket maximum 1 Including a \$247 tax credit Was \$275.67 Out-of-pocket maximum 1 Deductible 1 Estimated total yearly Was \$275.67 \$400 \$775 Extra Savings \$1,200 \$2,200 Extra Savings Individual total Individual total Individual total Individual total Add yearly cost Copayments / Coinsurance 1 Copayments / Coinsurance 1 **Emergency room** Primary doctor Generic drugs 10% Coinsurance after **Emergency room** Generic drugs **Primary doctor** Specialist doctor 10% Coinsurance after 10% Coinsurance after deductible deductible 10% Coinsurance after 10% Coinsurance after 10% Coinsurance after deductible

deductible

deductible

Specialist doctor

10% Coinsurance after

#### Example: How a CSR Plan Works

In 2022, Carl has \$34,000 in total medical expenses.

**Ambulance** \$200 copay

**Hospital** \$500 copay

**Imaging** \$200 copay

**Doctors**No charge in hospital

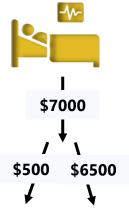
**Drugs** \$15 generic











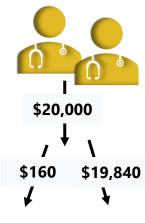






















**Annual Deductible: \$0** 

**Annual OOP Limit: \$2500** 

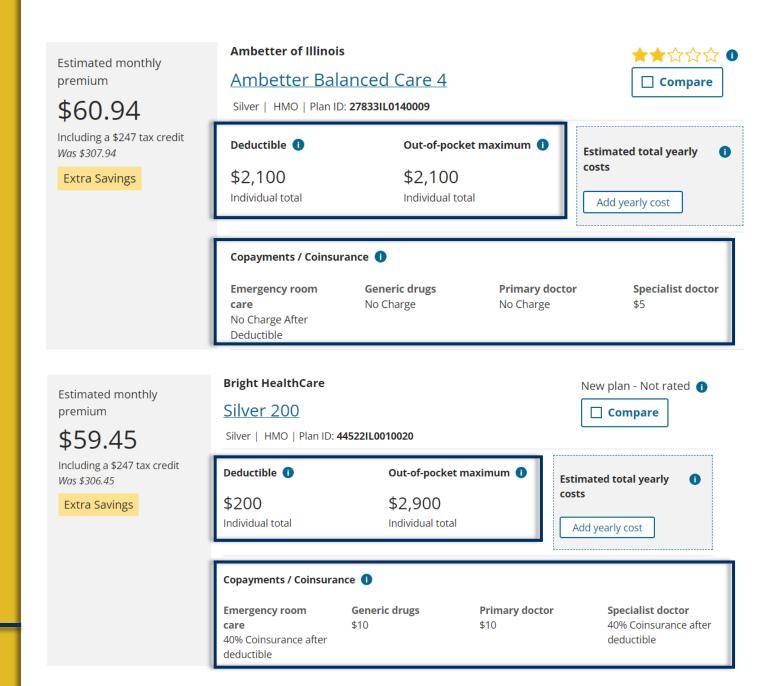
Carl's total: \$1105



Insurer pays



#### Comparing Two 87% AV CSR Plans



Source: Healthcare.gov 2022 silver plan variations, Cook County, IL 60608



# CostSharing for American Indians & Alaskan Natives

- Special assistance is available to members of federally recognized Native American tribes and Alaska Native Claims Settlement Act (ANCSA) Corporation shareholders (AI/AN)
- They can enroll in or change Marketplace plans each month without needing to qualify for a Special Enrollment Period
- For Al/AN people between 100% and 300% FPL who qualify for PTC, zero cost-sharing plans are available
  - Enrollees pay no deductibles, copayments, or other cost-sharing when using in-network covered health care services
  - Some out-of-network care is also available with zero cost-sharing
- For Al/AN people with incomes below 100% FPL or above 300% FPL, there is a "limited" cost-sharing plan available
  - Enrollee pays no cost-sharing charges to receive services from an Indian Health Services (IHS) provider or from another provider if referred from an IHS provider

### Plan Design Resources

#### Summary of Benefits & Coverage (SBC)

#### AvMed Entrust Silver 300

Silver | HMO | Plan ID: 19898FL0340002

#### Highlights

Estimated monthly premium

Deductible

Out-of-pocket maximum

Estimated total yearly costs

Medical providers in-network

Drugs covered/not covered

Star rating

**Plan documents** 

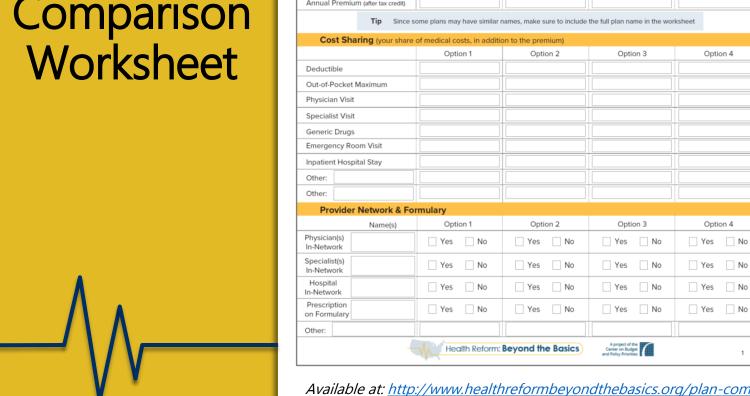
Summary of Benefit

| Important Questions  | Answers  |
|--|--|
| What is the overall deductible?                                      | \$2,000 individual / \$6,000 family  |
|  |  |
| Are there services covered before you meet your deductible?          | Yes. <u>Preventive care</u> , office visits, certain lab tests, certain <u>prescription drugs</u> , ambulance and <u>urgent care</u> , and certain recovery services, e.g., <u>habilitation and rehabilitation services</u> , are covered before you meet your <u>deductible</u> . |
| Are there on deductibles for specific services?                      | No. There are no other enguing acquistibles.   |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$7,000 individual / \$14,000 family Pediatric Dental is limited to \$350 per child or \$700 for 2 or more children.   |

|  |  | What You Will Pay   |   |  |  |
|--|--|---|---|--|--|
| Common<br>Medical Event                                | Services You May Need                            | an AvMed In-Network<br>Provider (You will pay the<br>least)   | an Out of Network Provider<br>(You will pay the most) |  |  |
|  | Primary care visit to treat an injury or illness | No charge for first non-<br>preventive visit; \$40 copay/   | Not Covered   |  |  |
| If you visit a health care provider's office or clinic | Specialist visit                                 | \$80 copay/ visit   | Not Covered   |  |  |
|  | Preventive care/screening/<br>immunization       | No Charge   | Not Covered   |  |  |
| If ou have a test                                      | <u>Diagnostic test</u> (x-ray, blood work)       | \$100 copay/ visit at<br>independent facilities; \$200<br>copay/ visit at hospital-owned<br>or affiliated facilities; \$30<br>copay/ visit at participating<br>labs | Not Covered   |  |  |
|  | Imaging (CT/PET scans,<br>MRIs)                  | \$300 copay/ visit at independent facilities; \$600 copay/ visit at hospital-owned  | Not Covered   |  |  |
|  | Emergency room care                              | \$500 copay/ visit after deductible   | 20 copay/ visit after<br>deductble                    |  |  |
| If you need impediate medical attention                | Emergency medical transportation                 | \$200 copay/ one way ground transport   | \$200 copa one way ground transport                   |  |  |
| If you have a hospital stay                            | Facility fee (e.g., hospital coom)               | \$900 copay/ day for the first 2<br>days per admission after<br>deductible  | Not C vered   |  |  |



#### Plan Comparison Worksheet



**Annual Projected Income** 

Household Size

**Main Information** 

Metal Tier (bronze, silver, gold) Plan Type (PPO, HMO, etc.)

Monthly Premium (after tax credit)

Insurance Company Insurance Plan Name

- This worksheet lets you compare up to 4 plans side-by-side
- You can fill it out on your computer and then print it or email it the client
- Available in:
  - English
  - Spanish
  - Chinese
  - Vietnamese
  - Korean
  - Tagalog
  - Russian
  - Arabic



Marketplace Plan Comparison Worksheet

Option 2

Option 1

Premium Tax Credit (monthly)

Premium Tax Credit (annual)

CSR Eligible?

Option 3

Option 4

# Standardized Plans

- New in 2023: Marketplace insurers are required to offer plans with standardized cost-sharing amounts.
  - Required for every network type and at every metal level for which an insurer has a QHP in a given service area.
    - o If an insurer offers a gold HMO plan in a service area, then it must also offer a gold HMO standardized plan throughout that area.
  - Doesn't apply in SBMs, Delaware, Louisiana, or Oregon.
  - Can aid plan comparisons.

|                       | Bronze              | Expanded<br>Bronze | Standard<br>Silver | Silver 73<br>CSR | Silver 87<br>CSR | Silver 94<br>CSR | Gold    | Platinum |
|-----------------------|---------------------|--------------------|--------------------|------------------|------------------|------------------|---------|----------|
| Actuarial Value       | 59.86%              | 64.06%             | 70.04%             | 73.10%           | 87.04%           | 94.02%           | 78.00%  | 88.00%   |
| Deductible            | \$9,100             | \$7,500            | \$5,800            | \$5,700          | \$800            | \$0              | \$2,000 | \$0      |
| Annual Limitation     | \$9,100             | \$9,000            | \$8,900            | \$7,200          | \$3,000          | \$1,700          | \$8,700 | \$3,000  |
| on Cost Sharing       |                     |                    |                    |                  |                  |                  |         |          |
| <b>Emergency Room</b> | No charge           | 50%                | 40%                | 40%              | 30%              | 25%*             | 25%     | \$100*   |
| Services              | after               |                    |                    |                  |                  |                  |         |          |
|                       | deductible          |                    |                    |                  |                  |                  |         |          |
| Inpatient Hospital    | No charge           | 50%                | 40%                | 40%              | 30%              | 25%*             | 25%     | \$350*   |
| Services              | after<br>deductible |                    |                    |                  |                  |                  |         |          |

Source: https://aspe.hhs.gov/sites/default/files/documents/222751d8ae7f56738f2f4128d819846b/Standardized-Plans-in-Health-Insurance-Marketplaces.pdf



# Skimpy Plans

#### Skimpy Plans

- Short-term, limited duration plans
- Association health plans
- Health care sharing ministries
- Indemnity plans

- Skimpy plans are <u>not</u> QHPs, meaning they do not have to meet standards outlined in the Affordable Care Act and are not certified by the federal Health Insurance Marketplace or state-based marketplaces
- Skimpy plans don't have to include consumer protections, so they may:
  - Charge higher premiums based on gender and pre-existing conditions
  - Deny coverage based on pre-existing conditions
  - Impose annual or lifetime coverage limits
  - Deny claims for pre-existing conditions
  - Exclude essential benefits
  - Pay out limited amounts for health care
  - They expose people to high costs.
  - And they're not that cheap!







#### Features of Short-Term Plans

- Short-term, limited duration (STLD) plans typically exclude coverage for pre-existing conditions and deny claims related to such conditions
  - Insurers may consider a condition pre-existing even if it was not previously diagnosed or treated and even if the enrollee was not aware of the condition
  - Insurers may conduct "post-claims underwriting" or "claims eligibility reviews," in which an insurer investigates the health history of an enrollee with costly claims, in order to find a link to a pre-existing condition
  - People with pre-existing conditions may be denied a policy outright
- Short-term plans are not required to cover essential health benefits, and often don't cover:
  - Prescription drugs
  - Maternity care
  - Mental health benefits and substance-use disorder treatment
- Short-term plans can impose overall limits on plan benefits, lifetime limits, and per-service limits; they are not subject to cost-sharing limits
- A short-term plan may look like a comprehensive health plan (with a premium, deductible, and a provider network)
- Short-term plans don't count as minimum essential coverage, so when the plan ends, it **does not trigger a special enrollment period for the enrollee**



#### "Direct Enrollment" Websites

- The federal marketplace allows the use of "direct enrollment" (DE) and "enhanced direct enrollment" (EDE) sites
- This is when insurers and brokers (including web brokers) use their own websites, rather than HealthCare.gov, to let people apply for and enroll in marketplace plans and receive subsidies
  - Direct enrollment websites send the consumer to HealthCare.gov for an eligibility determination and then back to the DE site for plan selection
  - Enhanced direct enrollment allows an insurer or broker to keep the consumer at their own website for the entire process, without sending them to HealthCare.gov
- Some DE and EDE sites sell short-term and other skimpy plans
  - Federal rules bar these plans from being displayed alongside QHPs, but some sites still heavily promote them
- Some DE and EDE sites try to sell skimpy plans to people eligible for Medicaid, instead of helping direct them to the right resources to enroll in Medicaid

#### What You Can Do to Help

- Promote open enrollment and HealthCare.gov (or your state-based marketplace)
- Understand and inform people about the risks of short-term plans and other skimpy plans
  - Help people see past the low premiums of skimpy plans and understand the high costs they may face down the road
- Promote special enrollment periods for people who face coverage gaps
- Track and report what is happening on the ground
  - Look for misleading or fraudulent marketing tactics
  - Monitor accuracy of information provided to consumers
  - Track the experiences of consumers who enroll in these plans
  - Inform insurance regulators about potential fraud and misinformation
  - Inform individuals about their right to complain about wrongdoing



### Q & A

#### Resources

- Key Facts:
  - Cost-Sharing Charges
  - Cost-Sharing Reductions
  - No Surprises Act
- Papers and Blogs:
  - Key Flaws of Short-Term Health Plans Pose Risks to Consumers
  - More States Protecting Residents Against Skimpy Short-Term Health Plans
  - <u>Expanding Skimpy Health Plans Is the Wrong Solution for Uninsured Farmers and Farm</u>
     Workers
  - <u>"Direct Enrollment" in Marketplace Coverage Lacks Protections for Consumers, Exposes</u>
     Them to Harm
- Kaiser Family Foundation:
  - Understanding Short-Term Limited Duration Health Insurance
- The Commonwealth Fund:
  - Expanding Access to Short-Term Health Plans Is Bad for Consumers and the Individual Market
  - State Regulation of Coverage Options Outside of the ACA
- HealthCare.gov:
  - Glossary of Health Insurance Terms





#### **Upcoming Webinars**

Part V: Plan Selection Strategies

■ Thursday, September 29 | 2 pm ET (11 am PT)

Part VI: Preventing and Resolving Data Matching Inconsistencies

Tuesday, October 4 | 2 pm ET (11 am PT)

Part VII: The Autorenewal Process

■ Thursday, October 6 | 2 pm ET (11 am PT)

Part VIII: Tying It All Together

■ Thursday, October 13 | 2 pm ET (11 am PT)

Part IX: Asistiendo a consumidores hispanos a obtener cobertura médica: consejos y mejores prácticas (en Español)

Thursday, October 20 | 2 pm ET (11 am PT)

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Contact

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